# WAYS TO ADD COLLABORATION

TO THE SUPPLY CHAIN





of supply chain organizations made supply chain planning one of their top priorities for investing resources, achieving innovation, and hiring.





of organizations think their supply chain planning is very effective or effective at achieving organizational goals.

According to APQC's 2019 Supply Chain Priorities and Challenges research with 194 organizations, **52% of organizations** have made improving cross-functional, end-to-end collaboration their top priority.

HOW CAN THE SUPPLY CHAIN

# **COLLABORATE?**

This can vary depending on the organization's need and its familiarity with collaboration.



#### **SMALL-SCALE:**

Small group

Transactional exchanges of information

Supports one objective

Interact through in-person meetings, phone calls, or emails

## **Example:**

A brown bag lunch meeting



#### **MEDIUM-SCALE:**

Medium-sized group

Shares information/ exchanges ideas

Interact through virtual team sites, email lists, and similar tools

#### **Example:**

Experts answer questions in person or via collaboration platforms like SharePoint, Teams, Slack, or Basecamp



#### **LARGE -SCALE:**

Entire supply chain participates

Interact through virtual or in-person communication

## **Example:**

Communities of practice, or groups with a common goal of sharing experiences/insights about a specific topic, process, functional area, methodology, or goal.



LARGE-SCALE COLLABORATION CAN ENCOURAGE CROSS-FUNCTIONAL, END-TO-END COLLABORATION, WHICH CAN LEAD TO:



INCREASED PRODUCTIVITY



FASTER CYCLE TIMES FOR BUSINESS PROCESSES



**INNOVATION** 

When increasing collaboration, consider organizational culture and comfort level, as well as whether networks or collaboration tools are already in place.

These elements can either help or hinder collaboration.

